



# Terms and Conditions of Business

## 1 Services to be performed and charges

- 1.1 Subject to these terms and conditions, the Animal Health Trust (“the Trust”) shall perform such services and carry out such works (“Services”) as are expressly agreed between the Trust and the Client (which expression shall mean and include the owner of an animal, the owner’s veterinary surgeon or other agent, together and singly where the context requires, or any other person with whom the Trust agrees to provide Services as the case may be).
- 1.2 The Trust will charge the Client at the rates specified in the Price List (see 1.6 below) unless otherwise agreed.

## 2 Payment

- 2.1 Itemised invoices will normally be produced and rendered by the Trust to the Client. Invoices presented to the Client in person immediately on completion of a Service shall be paid in full by the Client on presentation. Other invoices shall be paid in full by the Client within 30 days of receipt of the invoice.
- 2.2 Interest may be charged on any amount remaining unpaid 30 days after the payment date. Interest will run at 2 per centum above the base rate of National Westminster Bank PLC from time to time.

## 3 Rights to sub-contract and employ agents

The Trust may employ any person, company or firm as its agent or sub-contractor to perform all or any of its obligations or duties under this agreement.

## 4 Liability

- 4.1 The Client will defend, indemnify and hold harmless the AHT from and against any and all claims, demands, suits or liability arising from the negligence or intentional misconduct of the Client, its agents or employees, or the breach by the Client of any of the warranties or other terms and conditions of this Agreement. This indemnity by the Client shall not apply where the cause, in whole or in part, on any such liability, loss or expense is the intentional misconduct or negligence of the AHT.
- 4.2 The AHT will use its best endeavours to carry out the services efficiently, with all reasonable care and to a professional standard and it shall provide suitably qualified and trained employees to carry out the services. However, the Trust cannot be held responsible for any errors arising from inaccuracies contained in database information, that is utilized in providing the services.
- 4.3 The liability of the Trust for loss or damage whether in contract tort or otherwise shall in no circumstances whatsoever exceed an amount equal to the charges payable to the Trust in respect of the treatment, examination, test(s) or goods in respect of which claim is made against the Trust or the sum of £2,500, whichever is the greater.

## 5 Force Majeure

- 5.1 If either party is unable to fulfil its obligations under this Agreement as a result of a force majeure event, such party shall notify the other party in writing and use reasonable efforts to overcome the difficulties arising from the force majeure event but shall not be liable for any delay or failure caused by such event of force majeure.
- 5.2 For purposes of this Agreement, the term “force majeure” means any event beyond the reasonable control of any of the parties, including, but not limited to, interference by any government department or any competent authority of any country, any strikes, lockouts or trade disputes (other than those involving a party or their employees), fire, explosion, flood, civil disturbance, national calamity or any other act of God.
- 5.3 If extra work or waiting time is caused, or extra expenses are incurred by reason of any event of force majeure, such extra work or waiting time will be charged to and paid by the Client at the applicable rates and such extra expenses reimbursed to the AHT by the Client.

## 6 Price List

- 6.1 A current Price List is available on request from the Trust’s premises.
- 6.2 The Trust has the right to review the Price list from time to time.

## 7 Exclusion of other terms

These terms and conditions shall prevail notwithstanding any printed or other terms and conditions contained in any order, acceptance of estimate, confirmation of contract or otherwise brought to the Trust’s notice.

## Notes for sample submission for Canine Parentage Testing

1. To confirm the parentage of any given dog, we will need a sample from the offspring (puppy), the dam (mother) and every possible sire. A parentage test is not possible without all of these samples.
2. If a litter of puppies are being tested, a sample is needed from every single puppy (it is possible for puppies in one litter to have different fathers).
3. The results issued only apply to the animals tested. Parentage for animals we have not tested (whether they are littermate of the puppy tested, or another possible sire to the puppy), cannot be inferred based on our results.
4. The samples submitted for each animal must be mouth swabs supplied by the Animal Health Trust. Swabs from any other source, will not be accepted.
5. Mouth swabs can be taken by anybody, following the instructions supplied with the kits.
6. Before taking the swabs, puppies need to be weaned. Minimum age is 4 weeks old before using the swabs.
7. Each animal to be swabbed needs to be separated both from food and other animals for 2 hours prior to taking the samples (however each animal may have its own fresh water supply during this time). This is to help prevent cross contamination between the samples.
8. When taking the swab samples, first rinse the animal's mouth out with water.
9. 3 swabs are provided for each animal – these all need to be used.
10. After swabbing the inside of the dog's mouth, air dry the swabs then place directly inside the paper envelope provided. Fill out the submission form and envelope whilst waiting. Discard the plastic bag and tubes that the swabs are sent out in – do not return the swabs in the plastic (if you do return them in plastic, they will not yield a result).
11. When filling in the submission form, write the dam's KC-registered name (or a pet name if she is not KC registered) and her swab kit number on the line marked 'Name of Dam'.
12. Write each sire's KC registered name and his swab kit number in the section marked 'Name of Sire(s)'.
13. Write each puppy's name (or, if the puppies are not yet registered, a unique description) and their swab kit number in the section marked 'Name of Pup(s)'.
14. Make sure that the names or descriptions given on the submission form are also filled in on the corresponding swab envelopes.
15. Payment of GB£30 per animal should be included with the submission form. Results will not be issued without payment.



# Animal Health Trust

## Acceptable Methods of Payment

Please find below and over details of methods of payment which can be accepted by the Animal Health Trust:-

### **CHEQUES**

- made payable to **Animal Health Trust**
- can be accepted in GB£ STERLING, US\$ DOLLARS, €EUROS

### **BANK TRANSFERS**

- please contact [dnatesting@aht.org.uk](mailto:dnatesting@aht.org.uk) for details

